

QUALITY POLICY

The mission of Sacma Limbiate is to affirm and develop its leadership in the cold and warm forming machines industry through the continuous improvement and innovation of its products / services.

The fundamental values of this strategy are: customer satisfaction, well-being, health and safety of people, value for shareholders.

To pursue these objectives, Sacma, bases its organization, processes and operational activities on the Quality Management System, norm ISO 9001:2015 and is committed to work respecting the following quality guidelines:

- Continuous improvement of processes and products / services
- Development of a quality culture and employees involvement at all the levels of the organization,
- Innovation of products / services in order to anticipate the customers' needs through the analysis of the environment and opportunity identification
- Improvement of satisfaction and customer loyalty
- Security in both the working environment and machinery management
- Respect for the environment in terms of energy consumption and emissions
- Team motivation and well-being
- Performance monitoring and objectives definition for a continuous growth
- Preserving the competitiveness on the market over time.

Sacma is committed to a systematic evaluation of the Quality Management System and its development, aiming at its continuous growth and improvement.

Limbiate, January 2nd 2019

The President

